PV Murali Krishna, Research Analyst - INH200005115
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Complaint redressal and scores to be mentioned through mails

Client's queries / complaints may arise due to lack of understanding or a deficiency of service experienced by clients. Deficiency of service may include lack of explanation, clarifications, understanding which escalates into shortfalls in the expected delivery standards, either due to inadequacy of facilities available or through the attitude of staff towards clients.

1. Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent to the Client Servicing Team on krishnapvm115@gmail.com. Alternatively, the Investor may call on +91 92468 02188.
2. A letter may also be written with their query/complaint and posted at the below mentioned address:

   P.V Murali Krishna
   #12-13-1274, 403B Tarnaka,
   Secunderabad – 500017. TS

3. Clients can write to the research analyst at krishnapvm115@gmail.comif the Investor does not receive a response within 10 business days of writing to the Client Servicing Team. The client can expect a reply within 10 business days of approaching the research analyst.
4. In case you are not satisfied with our response you can lodge your grievance with SEBI at http://scores.gov.in or you may also write to any of the offices of SEBI. SCORES may be accessed thorough SCORES mobile application as well, same can be downloaded from below link: https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330

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